

Details Of Investor Complaints

Details of the Month of January 31, 2025.

Sr. No.	Received From	Carried forward from the previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution on time (In Day)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investor	Nil	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORE)	7	6	6	7	6	Nil	Nil
3	Stock Exchange	Nil	1	Nil	1	Nil	Nil	Nil
4	Depositories	Nil	Nil	Nil	Nil	Nil	Nil	Nil
5	Other Sources (ODR)	4	0	4	0	4	Nil	Nil
	Total	11	7	10	8	10	Nil	Nil

The trend of Monthly disposal of Complaints

Sr. No.	Month	Carried forward from the previous month	Received during the month	Resolved during the month	Pending during the month
1	April 2024	6	5	7	4
2	May 2024	4	1	2	3
3	June 2024	3	5	3	5
4	July 2024	5	4	5	4
5	August 2024	4	8	3	9
6	September 2024	9	11	10	10
7	October 2024	10	11	10	11
8	November 2024	11	10	10	11

9	December 2024	11	13	13	11
10	January 2025	11	7	8	10

The trend of Annual Disposal of Complaints

Sr. No.	Year	Carried forward from the previous year	Received during the year	Resolved during the year	Pending during the year
1	2017-2018	Nil	Nil	Nil	Nil
2	2018-2019	Nil	Nil	Nil	Nil
3	2019-2020	Nil	1	1	Nil
4	2022-2021	Nil	2	2	Nil
5	2021-2022	Nil	16	16	Nil
6	2022-2023	Nil	33	33	Nil
7	2023-2024	Nil	38	32	06
8	2024-2025	Nil	75	71	10